

GOVERNING PRINCIPLES

Section 1. PURPOSE

The guiding principles of Bedford Regional Water Authority (“Authority”) define the basic function and essence of the organization. The MISSION STATEMENT defines what the Authority is, what it does, and who it serves; the VISION STATEMENT is a guiding image of the Authority’s desired future; the VALUES describe what is important to the Authority and describes its culture.

Section 2. MISSION STATEMENT

To provide high quality water and wastewater services to the community.

Section 3. VISION

Clean Water. Healthy Environment. Thriving Community.

Section 4. VALUES

Collaboration

Adaptability

Results

Enthusiasm

Safety

Section 5. CORE VALUE

Providing Quality Service to Everyone

Section 6. REVISIONS

- A. This policy was approved and adopted by the Authority’s Board of Directors on December 18, 2012, effective July 1, 2013.
- B. This policy was modified as follows:
 - 1. Approved February 20, 2024, effective February 21, 2024:
 - a. The mission, vision, and values were changed as part of the 2024-2028 strategic planning process.
 - 2. Approved August 19, 2025, effective August 20, 2025:
 - a. Added Safety to the list of Values to reflect an emphasis on a culture of working safely.