
FILLING STATION

Section 1. PURPOSE

The Bedford Regional Water Authority (“Authority”) has filling stations available to sell water to customers that do not have waterlines adjacent to or nearby their property. This policy is to explain the procedure that the Authority uses related to the filling stations.

Section 2. POLICY

- A. When potential customers want to purchase water from the Authority and they are not adjacent to or nearby an existing waterline, they may complete an application to the Authority to become a customer that will be able to utilize the filling station.
- B. Customers using the filling station will be billed at the current bulk filling rate, as indicated in Policy 2.00.
- C. In order to initiate service from the filling stations, the customer must do the following:
 1. Contact the Authority to complete an application for service.
 2. Pay all fees, including account fees and deposits, in full before water can be purchased from the filling station.
- D. In order to obtain water from a filling station, the customer will be given an access code and password. They will need to have this information in order to receive water from a filling station. The customer is responsible for all water that is used under this access code, and thus the Authority highly recommends that both the access code and password be kept in a secure place by the customer and not shared with others.
- E. The filling station customers must adhere to the provisions in the other applicable policies, including but not limited to the Deposit Policy, the Billing and Payment Policy, and the Rates Policy.
- F. There will be no adjustments to any bills for water used from the filling stations. The Adjustments Policy does not apply to customer obtaining water from the filling stations.
- G. Because there is not a parcel of land associated with the filling station account, deposits will not be refunded as long as the customer’s filling station account is still active. If the account is closed, the deposit will be refunded after electronic access to the filling station is removed.

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Section 3. REVISIONS

- A. This policy was approved and adopted by the Authority's Board of Directors on March 26, 2013, effective July 1, 2013.

- B. This policy was modified as follows:
 - 1. Approved August 16, 2016, effective September 1, 2016:
 - a. Section 2.G was added to require that deposits are held on the account as long as the account is active.
 - 2. Approved May 18, 2021, effective June 1, 2021:
 - a. Section 2.B was modified to reflect the bulk filling rate adopted by the Board at the April 20, 2021 rate hearing.
 - 3. Approved May 21, 2024, effective June 1, 2024:
 - a. Section 2.C was modified to remove the approval of application for service.