OPERATING POLICY MANUAL

Chapter: Connections Issue (Effective) Date: July 1, 2013
Document Number: 3.20 Approval Date: March 26, 2013
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CROSS CONNECTION

Section 1. PURPOSE

In order to ensure safe and high quality potable water, the Bedford Regional Water Authority ("Authority") has adopted this policy related to cross connections.

Section 2. POLICY

- A. Cross connections of private or auxiliary water systems to the Authority's water system are restricted according to the WATERWORKS REGULATIONS FOR PUBLIC DRINKING WATER SUPPLIES as adopted by the Virginia Department of Health.
- B. Where the potential exists for such cross connections, a Backflow Prevention Device ("Device") approved by the Authority must be installed.
- C. Where required, the owner of the Device must have annual tests performed to certify that the Device is working correctly. Failure to install and operate such Devices and/or provide certification or the test results to the Authority may result in the interruption of water/sewer service. Should an interruption of service occur, the Authority may charge for any labor, materials, equipment, and/or any contracted services it incurs to install necessary apparatuses, disconnect services, and/or further actions it deems necessary to prevent a cross connection.
- D. If a Device is not installed and properly maintained, the Authority will work with the customer and/or Device owner to correct the problem. If the Device problem is not resolved in a reasonable period of time, as defined by the Authority, then the The Authority may charge a Reconnect Fee and an Unauthorized Connection Fee as they apply from the current Rate policy.

Section 3. REVISIONS

A. This policy was approved and adopted by the Authority's Board of Directors on March 26, 2013, effective July 1, 2013.