
SEPTAGE**Section 1. PURPOSE**

The Bedford Regional Water Authority (“Authority”) owns and operates a Wastewater Treatment Plant (“WWTP”) in Moneta, Virginia; this WWTP has the capability of receiving septage from haulers throughout the area. This policy is to define the terms of the Authority related to receiving the septage and the customers’ responsibilities.

Section 2. FEES

- A. The customer must pay all fees, including account fees and deposits, in full before septage will be received at the filling station.
- B. The customer will be billed for the seepage received according to the charges shown in the Rate Policy.

Section 3. ACCESS

- A. Before septage will be received, the customer must sign up for service and pay all fees at the Authority’s primary office location.
- B. The receiving area for septage is located in a restricted access area at the Authority’s WWTP in Moneta, Virginia. There are no other locations approved by the Authority for receiving septage; if septage is transferred to the Authority at any unauthorized site, the Tampering and Unauthorized connection policy will apply.
- C. Septage will be taken when there is availability at the WWTP.
 - 1. The Authority does not guarantee that septage can be accepted or that personnel will always be on site or available during regular operating hours; therefore, customers are strongly encouraged to call ahead to ensure that the septage can be received when it is delivered.
 - 2. The hours of access to the WWTP are Monday through Friday from 8:00 a.m. to 4:00p.m. These hours are dependent upon the availability of the Authority’s personnel.

Section 4. ACCESS PROCEDURE

- A. For access to the WWTP, customers should use the following procedure:
 - 1. Call at least one (1) hour ahead to be sure that the septage can be received.
 - 2. Drive up to the gate at the WWTP where a touchpad and intercom are located the left side of the driveway at the gate.
 - 3. Press the intercom button to page an employee at the WWTP.

Section 5. REVISIONS

- A. This policy was approved and adopted by the Authority’s Executive Director on March 26, 2013, effective July 1, 2013.