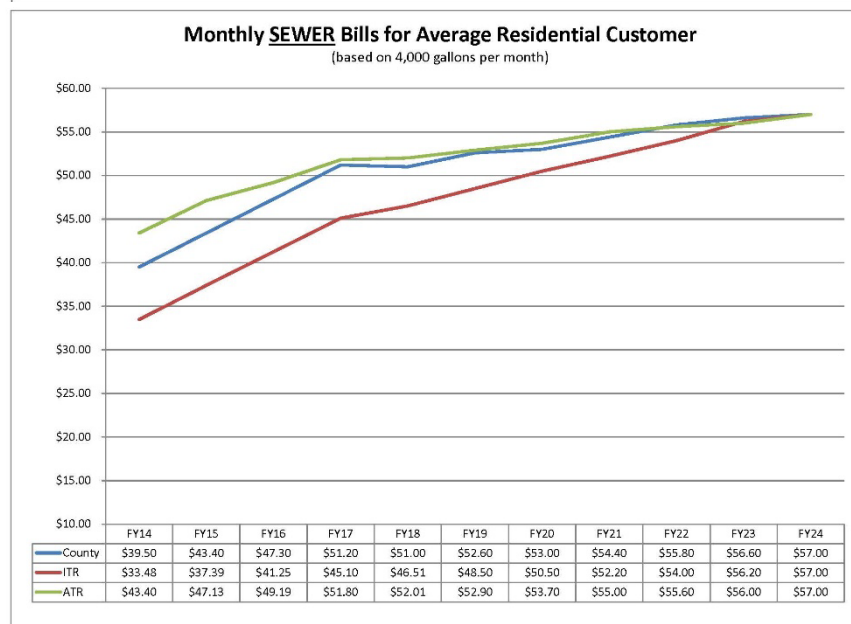
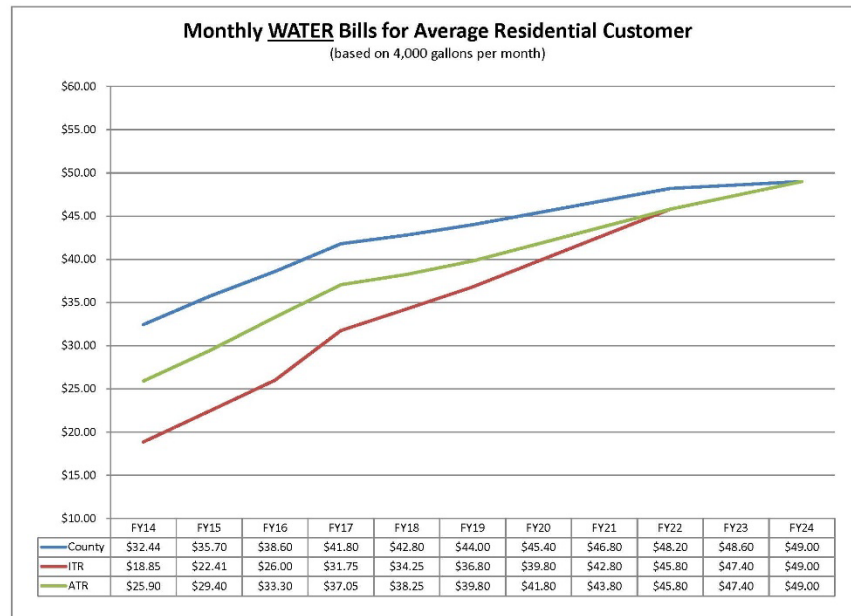




Fiscal Year 2018-2019 Rate Change

Summary of Rate Changes

- On average, rates will go up \$2.06 for water and \$1.03 for sewer per month.
- Standard base fees will increase on average \$1 for residential, commercial, and industrial, although some will decrease.
- Facility fees and tap fees will increase.
 - The Authority has not raised facility fees since 2008.



Why are the rates changing?

- Depreciating system and equipment that needs upkeep and replacing (mainly waterlines).
- Cost of transmitting water increases every year.
- Debt service for larger projects (Forest sewer system and SMLWTF).
- Increase of staff to account for growth, capital projects (growth in Forest and replacement of lines in the Town), and to better maintain systems and replace deleted assets.

How does this benefit me?

- The more funds that are available for projects help to ensure that our system is reliable. This means less service breaks and water disruption.
- Letting systems depreciate without upkeep means more expensive repairs and problems down the road. Keeping a healthy system running now and for the future builds a better water and sewer infrastructure to support the community and ensure continuity of service.
- Hiring new staff allows for improvements to our business that directly affect customers including moving to monthly billing and hiring a capital improvement maintenance team that would allow essential projects to be done quicker and less expensively than hiring them out to a contractor.
- Projects to connect all of the water sources available help provide redundant water sources to ensure customers will always have the water they need.
- Capital Improvement Projects